

# *Service Excellence Award*

*This Certificate is awarded to*

*Maureen Rabotin*

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*In special recognition for training all programs with  
100% 'Very Valuable' on post-program evaluations and  
100% 'Very Likely to Recommend' on follow-up surveys in 2016*



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**Diane Mullen**  
Manager, Intercultural Academy



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**Dana Breitenstein**  
Director, Intercultural Academy